

THE DOWNLAND PRACTICE

Dr Claire Ezra
Dr Sally Lewis
Dr Sarah Morton
Dr Anna Pitt
Dr Natalie Barclay
Dr Stephanie White
Dr Alastair Petter



The Surgery
East Lane
Chieveley
Newbury
Berks RG20 8UY
T: 01635 248251
F: 01635 247261

www.downlandpractice.nhs.uk

Downland Practice - Safeguarding Statement

At Downland practice, we are committed to safeguarding and promoting the welfare, safety and wellbeing of all children, young people and adults with care and support needs. We believe that everybody has the right to live free from abuse, neglect, exploitation, discrimination, bullying and avoidable harm.

Abuse, neglect or bullying can affect anyone, regardless of age, gender, disability, ethnicity, religion, sexual orientation, health condition or personal circumstances. Concerns may arise in a person's home, online, within relationships, in care settings, at work, school or in the wider community.

Our team takes all safeguarding concerns seriously. We work in line with UK safeguarding legislation, local safeguarding procedures and Care Quality Commission (CQC) standards. All staff receive safeguarding training appropriate to their role and know how to recognise and respond to concerns about the safety or wellbeing of children and adults at risk.

Where safeguarding concerns are identified, we will:

- Listen carefully and respond sensitively
- Take concerns seriously and act promptly
- Work with patients, families, carers and relevant agencies where appropriate
- Manage safeguarding matters in a confidential and professional manner
- Keep accurate records of concerns and actions taken
- Seek to protect individuals from harm while respecting their dignity, wishes and rights

Information shared with the practice is usually kept confidential. However, where there are concerns about someone's safety or wellbeing, we may need to share relevant identifiable information with appropriate organisations such as social care services, safeguarding teams, the police or healthcare professionals. This will only be done where it is lawful, necessary and proportionate to protect a child, young person or adult at risk, or where we are legally required to do so.

If You Feel Unsafe or Are Worried About Someone Else

If you are worried that you, your child, or another person may be experiencing abuse, neglect, bullying or exploitation, please speak to a member of our team. You can contact the practice and ask to speak to:

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- A GP
- Our safeguarding lead
- A nurse or other healthcare professional
- A member of the reception or management team, who can help direct your concern appropriately

If someone is in immediate danger or requires urgent assistance, call 999.

You can also contact your local authority safeguarding team directly for advice or to report concerns about a child or adult at risk.

[Safeguarding adults - West Berkshire Council](#)

[Report a concern about a child or young person - West Berkshire Council](#)

Berkshire women's aid can provide confidential and safe support for both male and females

[Home - Berkshire Women's Aid](#) 0808 8010882

We are committed to creating a safe, supportive and respectful environment for all patients, carers, visitors and staff.