

Downland Practice Friends and Family Test (FFT) 2022/23

Would you recommend the surgery to your friends or family?

| Month | Very Good | Good | Neither good or poor | Poor | Very Poor | Don't know | Total |
|---------------|------------------|------------------|-----------------------------|----------------|------------------|-------------------|-------------------|
| October 2022 | 247 (78%) | 40 (13%) | 14 (4%) | 9 (3%) | 6 (2%) | 0 | 316 |
| November 2022 | 226 (74%) | 38 (14%) | 12 (5%) | 10 (4%) | 6 (3%) | 0 | 292 |
| December 2022 | 107 (78%) | 17 (12%) | 4 (2.5%) | 4 (2.5%) | 5 (3%) | 3 (2%) | 136 |
| January 2023 | 178 (80%) | 23 (11%) | 5 (2%) | 7 (3%) | 5 (2%) | 3 (2%) | 221 |
| February 2023 | | | | | | | |
| March 2023 | | | | | | | |
| Total | 578 (78%) | 118 (14%) | 35 (3%) | 30 (2%) | 23 (2%) | 6 (1%) | 744 (100%) |