

Patient Participation Group Meeting

Minutes

Downland Practice

Date of Meeting: 13 May 2019

Location: DP Waiting Room

Present: Dr James Cave (Chair), Dr Christine Davies, Robert Weir (Practice Manager)
David Brown, Fred Carter, Gwenan Paul, Grahame Murphy (Representatives)

Note taker: Hazel McLeod (Med Secretary)

Ref No.	Notes	Action
13.05.19.1	WELCOME JAC welcomed all present.	
13.05.19.2	APOLOGIES Received from Alison Strong and Mike Belcher.	
13.05.19.3	MINUTES OF MEETING 11 FEBRUARY 2019 Approved.	
13.05.19.4	MATTERS ARISING Dr Cave confirmed that the new Pharmacist had started.	
13.05.19.5	PRIMARY CARE NETWORK – DOWNLAND PRACTICE INVOLVEMENT Dr Cave summarised the current status of the new network which is being set up following changes to the GP Contract on 1 st April 2019. It is hoped to give more resilience to GP services with extra funding for staff over 5 years for networks with more than 30,000 patients. We had joined with the Strawberry Hill and Eastfield House Practices in Newbury (called the A34 group). Much consideration had gone into selecting these partners, which our GPs felt best matched our organisation. It would enable Downland Practice to offer extra services using other allied professionals such as physiotherapists, social prescribers, clinical pharmacists etc which we would share within the Network. Consideration was being given to using the Compton premises for these additional services, although staffing there would incur additional costs. All these measures were intended to reduce the current overload on GPs in primary care and also referrals into secondary care.	
13.05.19.6	DISPENSARY/PHARMACY UPDATE Dr Cave felt positive improvements had been made already and queues reduced since the new Superintendent Pharmacist had arrived.	
13.05.19.7	PRACTICE WEBSITE Mr Weir advised that the Practice had a new website which was interactive and patients could email, ask for advice and get information very easily. It was user-friendly and already proving successful in making the Practice more accessible. He would like to direct patients to services within each Parish and requested representatives email him with information for the website flagging up organisations in their patch. Dr Cave expressed the hope that as patients used the website more phone calls into the Practice would reduce. Mr Weir advised that he had investigated phone records for the Practice and calls answered had gone up and call duration had reduced in the last quarter.	
13.05.19.8	REPORTS FROM PARISHES Chaddleworth: Mr Murphy had not had any issues reported to him. Dr Davies thought that was a good sign. It was noted that it was now tick season. East Ilsley: Mr Carter said it was quiet in the village at the moment. Hampstead Norreys: Mrs Gwenan said she had been told the Pharmacy queue was much less and had no other items.	
13.05.19.9	ANY OTHER BUSINESS David Brown noted the recent press report about the reduction in GPs nationally which alleged this was partly due to changes in their tax situation, but Dr Cave and Dr Davies felt this was much more due to the increased pressure of work. Dr Cave confirmed that politicians were being lobbied at a	

	national level about this matter.	
13.05.19.10	AGREE TOPIC FOR DISCUSSION AT NEXT MEETING Suggestions welcome.	
13.05.19.11	DATE OF NEXT MEETING Monday 2 nd September at 6.30 pm at Chieveley.	

The meeting closed at 19.45 hrs.